

WAWEL CATHEDRAL AND CATHEDRAL MUSEUM VISITING REGULATIONS

GENERAL INFORMATION

- Opening hours of the Wawel Cathedral:
in the spring and summer season (from April to October):
Monday to Saturday: 9:00 – 17:00
Sunday and holidays: 12:30 – 17:00
in the autumn and winter season (from November to March):
Monday to Saturday: 9:00 – 16:00
Sunday and holidays: 12:30 – 16:00.
- Opening hours of the Cathedral Museum:
in the spring and summer season (from April to October):
Monday to Saturday: 9:00 – 17:00
in the autumn and winter season (from November to March):
Monday to Saturday: 9:00 – 16:00
On Sundays and holidays the Cathedral Museum is closed.
- The Wawel Cathedral and the Cathedral Museum are closed for visitors on the following days:
 - Maundy Thursday, Good Friday and Holy Saturday,
 - Easter Sunday,
 - 24 December, and 25 December.
- In order to visit the Wawel Cathedral, Sigismund's Bell, the Royal Tombs, the Cathedral Museum and The Archdiocesan Museum one has to have a valid admission ticket. You can buy tickets at the Cathedral Ticket Office, at a ticket machine or online at <https://bilety-wawel.pl>. Regulations concerning purchasing online tickets:
<https://bilety-wawel.pl/regulamin-sklepu-internetowego/>
and <https://bilety-wawel.pl/regulamin-sprzedazy-biletow/>
- Buying tickets is possible no later than 30 minutes prior to the closing time of the Wawel Cathedral.
- Entering the Wawel Cathedral and the Cathedral Museum is possible at latest 30 minutes prior to their closing time.
- The ticket offices of the Wawel Cathedral sell the following tickets:
 - admission ticket,
 - concessions admission ticket
 - group (admission ticket and concessions admission ticket) for groups of more than 10 people.Concessions admission ticket is for children, school pupils, students under 26 (valid ISIC card), teachers (valid ITIC card), senior citizens and pensioners over the age of 65 upon presentation of an ID card, holders of the Polish Large Family Card.
- At a ticket machine, only admission tickets can be bought. Concession tickets cannot be purchased at the ticket machine.
- VAT invoices are issued only for tickets purchased at the Wawel Cathedral ticket offices or through the official online platform:
<https://bilety-wawel.pl/>
Tickets purchased from self-service ticket machines are not eligible for VAT invoices, either at the time of purchase or at any later date.
- The Buyer is not entitled to withdraw from the contract when purchasing a ticket and a ticket with audioguides at a ticket machine.
- Admission tickets for children under 7 are free.
- In connection with the periodical conservation and restoration works carried out in the Wawel Cathedral and in the Cathedral Museum, the Archcathedral Parish reserves the right to close them temporarily for tourists.
- Sigismund Tower and the Royal Tombs may be temporarily or occasionally closed to visitors by the Archcathedral Parish.
- After the temporary/occasional closure of Sigismund's Bell, the Royal Tombs, or the Cathedral Museum to visitors, the admission ticket may be redeemed within seven days of their reopening to tourists.
- The purchase of an entrance ticket to the Wawel Cathedral and the Cathedral Museum means that one has read and accepted these Rules and Regulations.

INFORMATION CONCERNING CONDUCT

- While visiting the Wawel Cathedral, one should
 - keep quiet,
 - switch off/silence mobile phones,
 - be properly dressed (have back and arms covered).
- In the Cathedral it is forbidden to:
 - do sightseeing during services,
 - consume any food, drinks, or chewing gum,
 - smoke (including electronic cigarettes),
 - talk on a mobile phone,
 - bring sharp objects, weapons, ammunition, or other tools and devices that may pose a threat to life or health,
 - lecture or instruct academic or school classes without the permission of the Cathedral's Custodian,
 - have one's head covered (this applies to men only).

- Individuals who are under the influence of alcohol or intoxicating substances, or who are behaving in a manner that interferes with the safety rules and sightseeing arrangements, or who violate the generally accepted rules of behavior in sacred places, are prohibited from entering the Cathedral.
- Tours of the Wawel Cathedral should proceed following the established direction. Walking against the established sightseeing direction is forbidden.
- Amateur photography and filming are permissible at your own risk, for your purposes, and without the right to publish, but without additional lighting (including flash), tripods, selfie sticks, and gimbals. When objects are prohibited from photography separately, the aforementioned does not apply. The Cathedral reserves the right to prohibit the photography and filming of specific objects in cases that are the result of applicable law.
- Photography is only permitted for interior architecture, objects, and exhibits. People are prohibited from taking selfies, group photos, posed shots, or photographing or filming them while they are praying.
- The use of photography and filming must not impede the flow of visitors or cause any inconvenience to other guests.
- While sightseeing one should obey the instructions given by Wawel Cathedral staff.

REGULATIONS FOR GROUPS

- An organized group consists of at least 11 people plus the persons in charge.
- Free admission for the persons in charge is offered to groups of schoolchildren and youths according to the following principle: one person in charge per 10 children.
- Persons in charge of groups of children and youths are responsible for their behavior during the sightseeing tour. Their responsibilities include:
 - taking care of the safety of the group,
 - paying attention to the manners and behavior of the group,
 - obeying the instructions of Wawel Cathedral staff.
- Organized groups may be assisted by a guide entitled to give tours in the Wawel Cathedral.
- Guided groups of 25 or more participants are required to use a Wireless Tour Guide System. In exceptional cases, the Cathedral Management Board may grant an exemption from this requirement.
- A guide should have an ID badge attached to his/her clothes in a visible place.
- A guide should obey the instructions of Wawel Cathedral staff.
- A guide is responsible for the behavior and manners of the persons whom he/she gives a tour of the Wawel Cathedral and of the Cathedral Museum.

PERSONAL DATA PROTECTION

To safeguard property and guarantee safety within the monitored area, video surveillance is implemented in the vicinity of the Cathedral, Sigismund Bell, Royal Tombs, and Cathedral Museum. The Controller's legitimate interest, as described in Article 6(1)(f) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, serves as the foundation for the processing of data collected by the monitoring system. Item 1(f) of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, which repeals Directive 95/46/EC (General Data Protection Regulation) and protects natural persons with respect to the processing of personal data and the free movement of such data. The Data Protection Officer's contact information and the complete information clause are accessible at the Department Information Centre. CCTV footage is overwritten after being stored for no more than 30 days.

Valid as of 18 April 2026

